

Terms & Conditions

Effective Date: 29-06-2026

VMC Medical Centre

1. Acceptance of Terms

By accessing and using this website, you agree to comply with these Terms and Conditions. If you do not agree with any part of these terms, please discontinue use of the website.

2. Purpose of Website

This website is intended to provide general information regarding our hospital/clinic services, departments, doctors, facilities, health-related awareness content, and contact information.

This website is **informational in nature and does not provide online diagnosis or treatment services.**

3. No Online Payment Services

Our website **does not process any online payments, consultation fees, medical billing, or digital transactions of any kind.**

Please note:

- No payment gateway is integrated with this website
- Appointments, if available, are request-based only
- All billing or consultation-related payments, if applicable, are handled directly at the hospital or clinic premises

We are not responsible for any third-party payment requests falsely claiming association with our website.

4. Medical Information Disclaimer

All health information provided on this website is intended solely for general educational and informational purposes.

The content on this website:

- Does not replace professional medical consultation
- Should not be used for self-diagnosis
- Should not be treated as medical advice without consulting a qualified healthcare professional

Always consult a licensed medical practitioner for diagnosis or treatment decisions.

5. Appointment Requests

If the website provides appointment booking or contact forms:

- Appointment requests are subject to doctor availability
- Submission of a request does not guarantee confirmation
- The hospital reserves the right to reschedule appointments when necessary

Emergency medical situations should be addressed directly through emergency healthcare services.

6. User Responsibilities

Users agree to:

- Provide correct information while submitting forms
 - Avoid submitting false medical or contact information
 - Use the website only for lawful purposes
 - Avoid misuse, spam, or unauthorized access attempts
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7. Intellectual Property

All website content including:

- Hospital name
- Logo
- Website design
- Images
- Medical articles
- Graphics and visual content

remain the intellectual property of **[Hospital Name]**.

Unauthorized reproduction or copying is prohibited.

8. External Links

This website may contain links to third-party websites for informational purposes.

We are not responsible for:

- Third-party content
- External privacy practices

- Accuracy of information on external websites
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9. Limitation of Liability

While we make reasonable efforts to maintain accurate information, we do not guarantee:

- Continuous website availability
- Error-free content
- Accuracy of all medical information at all times

The hospital is not liable for decisions made solely based on website content.

10. Governing Law

These terms shall be governed by the laws applicable in **India**, including regulations relevant to healthcare institutions operating in **Kerala**.

Any disputes shall fall under the jurisdiction of the competent courts in Kerala.